

# App Stores Support Engineer



## About KDE

[KDE](#) is an international community dedicated to developing Free and Open Source Software for end users. Contributions are made by thousands of talented volunteer contributors (developers, artists, marketers, translators, documentation writers, etc.) worldwide, working on software such as a desktop environment, graphics applications, PIM apps, games, educational software, and more. [KDE e.V.](#) is the legal organization behind KDE, representing and supporting the community.

## Job Overview

While most of KDE's software can be used on all common operating systems (both Free Software and proprietary), we need to ensure it is available everywhere and in the best of conditions. We are looking for somebody who can work with different KDE teams that want to expand their software's reach on the different platforms and streamline the product's delivery on the targetted app stores.

This should result in work on our continuous delivery systems as well as addressing outstanding issues in the product itself that we might find on the way that would smooth the process.

Our community is a vibrant and open development environment dedicated to the free distribution of quality software for all. We want you to join this group and deliver community-driven initiatives with respect to our software.

## Qualifications & Skills

- Experience in KDE and Qt development and app store application delivery
- Experience working with Free and Open Source software development communities, especially working with volunteers
- Experience on several of the target platforms: Windows, macOS, Android and their respective stores. Flathub, Snap and AppImage experience is a plus.
- Experience drafting and evangelizing platform policy and communicating to both internal and external audiences
- Expertise and proficiency in evaluating content, apps, content updates, across a variety of genres
- Track record of partnership and collaboration with cross-functional teams of business, legal, marketing, editorial, product, etc.
- Comfortable writing and speaking in English
- Solid understanding of Gitlab
- Ability to communicate clearly and resolve conflicts
- Ability to interface with open communities and gain support for features and changes

## Essential Functions and Responsibilities

- Audit store for quality, business rules, and appropriateness of KDE content
- Establish store policies to maintain high-quality software delivery options for users
- Manage communication with developers to enforce app store policies

- Establish metrics and build dashboards to understand engagement with various app stores
- Create & manage scalable policies and processes for an app store or similar platform
- Plan and execute audit activities/projects to ensure a consistent and positive user experience

**Weekly Hours:** 20, flexible on the days, remote.

**Salary:** Depending on the experience, commensurate with title and responsibilities

### **How to apply**

Please send your application (including your availability and pointers to the project you are most proud of) by email to [kde-ev-board@kde.org](mailto:kde-ev-board@kde.org) with “*App Stores Support Engineer*“ in the subject.

Do not hesitate to contact us at the same address if you have any questions.